

Video Visit with Zoom

What is a Video Visit?

A Video Visit allows you to see your provider from home using Zoom. Zoom is a free HIPAA-compliant video conferencing app.

What you need to do *prior* to the Video Visit?

- You will need a device. A smartphone or tablet is preferred.
- Download Zoom prior to your visit:
 - IOS - <https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>
 - Android - <https://play.google.com/store/apps/details?id=us.zoom.videomeetings>

Note: If you have not downloaded the app prior to your visit, you will get an error message.

What do you need to do at the time of your Video Visit?

1. Be ready 10 minutes prior to your scheduled time.
2. Your provider will email you a link to join the meeting. Click on the hyperlink. You do not need to sign in to the app to participate.

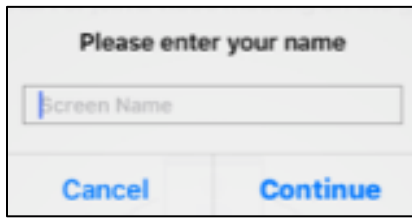
Please join Zoom meeting in progress

Join Zoom Meeting

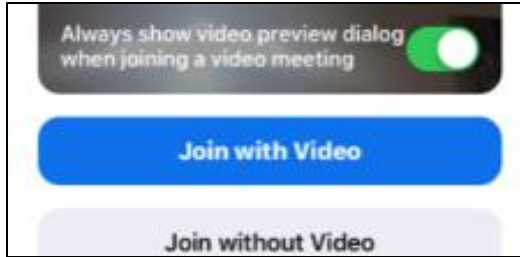
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Meeting ID:

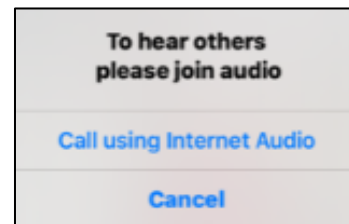
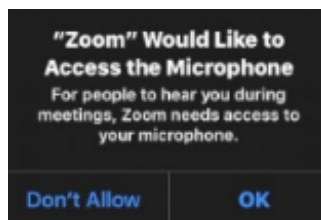
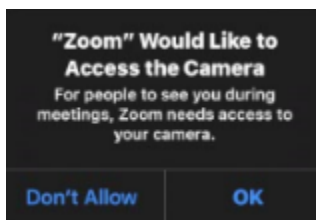
3. You will be prompted to enter your name if you do not have an account. Click **Continue**.



4. Click **Join with Video**.



5. Depending on your device, you may also need to grant permission for Zoom to access your camera, microphone, or audio. Click **OK**.



Note: If you are having trouble with your video or audio, click the menu at the bottom of your screen to make sure you have both audio and video enabled. If there is a slash through an item, click on it to turn it back on.

